MyriadFlow

Privacy Policy

Effective Date: August 14, 2024

Welcome to MyriadFlow! We value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our platform.

1. Information We Collect

- **1.1 Personal Information:** We collect personal information that you voluntarily provide to us when you create an account, make transactions, or communicate with us. This may include your name, email address, phone number, and payment details.
- **1.2 Usage Data:** We collect information about your interactions with our platform, such as IP addresses, browser types, and browsing behavior. This helps us understand how our platform is used and improve your experience.
- **1.3 Transaction Data:** We collect data related to transactions you make on MyriadFlow, including details about the items you buy or sell, transaction amounts, and dates.

2. How We Use Your Information

- **2.1 To Provide and Improve Our Services:** We use your information to operate, maintain, and enhance our platform. This includes processing transactions, managing your account, and improving our services based on your feedback.
- **2.2 To Communicate with You:** We may use your contact information to send you updates, notifications, and promotional materials related to our platform. You can opt out of promotional emails at any time by following the unsubscribe instructions in those emails.
- **2.3 For Security and Compliance:** We use your information to ensure the security of our platform, detect fraud, and comply with legal obligations. This may involve sharing information with third parties to prevent or address illegal activities.

3. How We Share Your Information

- **3.1 With Service Providers:** We may share your information with third-party service providers who assist us in operating our platform, such as payment processors and analytics services. These providers are contractually obligated to protect your information and use it only for the purposes we specify.
- **3.2 With Business Partners:** We may share your information with our business partners for purposes such as joint marketing efforts or to offer you additional products and services. We will only do this with your consent or as permitted by law.
- **3.3 For Legal Purposes:** We may disclose your information if required to do so by law, or in response to legal processes, such as subpoenas or court orders. We may also disclose your information to protect our rights, privacy, safety, or property, or to enforce our Terms of Use.

4. Your Choices

- **4.1 Access and Update Your Information:** You can access and update your personal information by logging into your account and making changes to your profile settings.
- **4.2 Opt-Out:** You can opt out of receiving promotional emails from us by following the unsubscribe instructions in those emails. Please note that you may still receive non-promotional communications related to your account or transactions.

5. Security

We implement appropriate technical and organizational measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the Internet or electronic storage is completely secure, so we cannot guarantee absolute security.

6. Data Retention

We retain your information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, comply with legal obligations, and resolve disputes. When your information is no longer needed, we will take steps to securely delete or anonymize it.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any significant changes by posting the updated policy on our platform and updating the effective date. Your continued use of our platform after such changes constitutes your acceptance of the updated Privacy Policy.

8. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at contact@myriadflow.com.